

**Subject:** Important Security Notice Regarding Recent Email Communication

On April 14<sup>th</sup> a security incident involving one of our Village of Yorkville email accounts took place. We have identified and secured the affected account, and we have attempted to notify everyone who received the message from that account this morning. We sincerely apologize for any confusion or inconvenience this situation may have caused.

If you received an email on April 14, 2026, from Douglas Nelson, with “ACTION REQUIRED” in the subject line, and clicked on any links, opened attachments, or entered any information as a result of the email, we strongly recommend taking the following steps:

- **If you have an IT department:**  
Please contact them as soon as possible and ask that they review your account activity for any unusual or suspicious behavior.
- **If you do not have an IT department:**  
We recommend immediately resetting your passwords for any accounts where information may have been entered and enabling **Multi-Factor Authentication (MFA)** wherever it is available. If you have malware software running a check is also advised.

Your security is very important to us, and we regret that this incident occurred. If you have any questions or concerns, please do not hesitate to contact me on this email or by calling 262-878-2123.

Thank you for your understanding and cooperation.

**Janine Carls**

Village Clerk

262-265-5130

[janine@villageofyorkville.com](mailto:janine@villageofyorkville.com)